



LINDENWOOD
UNIVERSITY

DIGEST

EMPLOYEE NEWSLETTER

June 5, 2024

CAMPUS-WIDE NEWS BROUGHT STRAIGHT TO **YOUR INBOX.**

GOOD MORNING LINDENWOOD LIONS!

2024 Commencement Ceremony Images and Video



Images and video from the 2024 Commencement ceremonies are live on the asset den. Users can view a [collection of images](#) from the weekend.

Faculty and staff can [request access](#) to the asset den, which stores more than 8,000 Lindenwood photos, videos, and logos.

LATEST NEWS

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News

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IT Ticketing System

Lindenwood IT has begun the transition to our new ticketing system HaloITSM. By the end of June, we will be fully transitioned to HaloITSM.

All new requests will be logged in our new ticket system, while any previous requests will be completed in our old system. There will be no direct impact to users, but you may see new ticket notifications from within the new system.

HaloITSM is a modern ticketing system with many features that will help Lindenwood IT become more efficient and effective at helping our users. To log a ticket with Lindenwood IT, you can simply send an email to the [Helpdesk](#) with details about your request. You can also visit our new [self service portal](#).



Recognize Employees Who Live Out Lindenwood's Core Values!

Use the [link](#) under the "Announcements" section on your Workday home screen to access the form that allows us to recognize employees that we see living out LU's core values.

Value: We put our students first.

Associate Registrar **Jacob Larson** had several Q2 moments this week with students that visited Academic Services for help. These first-year students were visiting campus with their families and were directed to us from other departments. In both instances, the parties were sent for things that our office cannot provide, but Jacob put our students by ensuring they got what they came for. For one student, he served as a liaison with another on-campus department. For the other student, he walked and soft-transferred the student to another staff member that could help.

Value: We do what is right.

Associate Dean of the College of Science, Technology, and Health **Dr. Kate Tessmer** does not hesitate to take on issues that require more work on her end and relieves pressure from others.

View all of the [submissions](#) that recognize employees who live out our values.

[Submit Your VIP Moment](#)

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LEARNING ACADEMY

LinkedIn Learning - A Professional Development Tool

Did you know that every Lindenwood employee has access to LinkedIn Learning, which provides video styled courses designed to teach a wide variety of skills by leading experts in areas such as software, creative, business and technology? You can even get certifications through LinkedIn Learning! Employees can take courses in LinkedIn Learning that teach skills in performance measurements, goals setting, accountability, planning and organization. These are areas of competency that employees told us they were interested in expanding their knowledge, skills and abilities. If you need help finding a course that suits your needs, contact the [Lindenwood Learning Academy](#). All courses completed in LinkedIn Learning will be automatically uploaded to your Workday training profile. Use your LU credentials to access [LinkedIn Learning](#).

LinkedIn Learning Course Club: How to Create a Life of Meaning and Purpose

June 11, 11 a.m.-noon
Online

Purpose and meaning can be elusive, especially during times of change and uncertainty. In this course, Maxie McCoy, author of the book *You're Not Lost: An Inspired Action Plan for Finding Your Own Way*, shares her practical, science-backed action plan for finding purpose and meaning in life. Be sure to take this 40 minute LinkedIn Learning [course](#) prior to attending this online session.

Register



SUMMER HOURS

LARC/LIBRARY SERVICES

- Monday-Friday: 8 a.m.-5 p.m.
- Saturday-Sunday: Closed

EVANS COMMONS REC CENTER

- Monday-Friday: 8 a.m.-6 p.m.
- Saturday-Sunday: Closed

LU BOX OFFICE

- Monday: Closed
- Tuesday-Friday: 10 a.m.-4 p.m.
- Saturday-Sunday: Closed

STARBUCKS

- Closed

BOYLE FAMILY ART GALLERY

- Closed



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