

LINDENWOOD  
UNIVERSITY  
—  
DIGEST  
EMPLOYEE NEWSLETTER

Today's Headlines

June 26, 2020

**Possible Communications and Power Disruptions on Friday, June 26 for Scheduled Maintenance**

Lindenwood University may experience some communications and power disruptions on Friday, June 26, as a part of scheduled maintenance. This maintenance will result in a temporary power outage on campus.

The outage will begin early Friday morning and will last through the remainder of the day. Lindenwood IT is working with Operations and Facilities to minimize technology disruptions during the power outage. Precautions are being taken to protect university technology and network resources. Enterprise applications, including CAMS, Canvas, Workday, and Office 365, will remain accessible during the power outage. However, users who rely on on-campus, office computers, accessed via remote desktop, will be impacted as many of the computers will be without power during the outage. Faculty and staff should plan their work accordingly.

For immediate assistance during the outage, please call public safety at 636-949-4911. For all other inquiries, please hold until the maintenance has been completed.

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**Employee Guidebook Update:**

Consistent with the recent U.S. Supreme Court decision regarding LGBTQ rights, Lindenwood has updated all applicable institutional policies to include gender identity.

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**Rob Westervelt Named Vice President of Strategy and Innovation**

Lindenwood University has named Rob Westervelt vice president of strategy and innovation. Westervelt will begin the new position in July.

“With over 22 years of higher education experience, Rob has a proven track record of developing strategies and innovations to accomplish mission-critical goals,” said Dr. John Porter, president of Lindenwood University.

Westervelt has held positions at Biola University and, most recently, George Fox University, where he has served since 2008. During his tenure at George Fox, he has led several high-performance teams to successfully turn around multiple departments and business functions. In addition, as executive vice president for enrollment and marketing at GFU, Westervelt led five consecutive record-breaking enrollments, leading to \$65 million in additional net revenue. His most recent role was chief strategy officer.



“I’m thrilled to be joining a team that’s focused on re-inventing the future of higher education,” Westervelt said. “I believe that Lindenwood is poised to become the most innovative university in the country.”

Westervelt earned his Master of Arts in Philosophy of Religion and Ethics from Biola University and a certificate in innovation and entrepreneurship from Stanford University, along with his bachelor degree in communication from Weber State University.



Some of us have already returned to campus, and this is the kind of Q2 service that is filling the air. Monica Seiter, payroll manager, submitted this to the Operations supervisor - “I just wanted to drop you a quick line to let you know that your guys are awesome. Today I’m referring specifically to Edwin because yesterday I had to go over to the attic of Roemer to pull some records being requested. What I needed ended

up being in a full paper box and two huge binders. I was lugging all this down the three flights of stairs when I ran into Edwin and another maintenance guy about a flight and a half down and **as soon as he saw me he asked if he could help me**. After telling him I would be eternally grateful if he helped me, **he took the whole thing from me and carried it the rest of the way down and put it right into my car for me**. I really appreciated it! Edwin was great and I always have positive experiences with your team! They have great Q2 attitude!”

Small acts of kindness add up to making a HUGE difference. Thank you!

-Q2 Team



## **Employee Development Fellow Applications Open June 15 – July 15**

Do you have a great idea for an employee fellowship project? The Learning Academy is looking for five new employees to fill the roles of the following fellowship themes for the 20-21 academic year.

Apply in Workday’s Career Worklet on June 15.

### **Employee Fellow for Communication**

- Become highly proficient in business writing and other applicable communication skills and implement the skills in beneficial ways to the university.
- Serve as a consultant in their area of study for agencies across campus.

### **Employee Fellow for Diversity, Equity, and Inclusion**

- Develop and implement strategies that improve the advancement and success of minority students, faculty, and staff across Lindenwood University.
- Identify institutional supports and partnerships that are needed to develop and sustain diversity, equity, and inclusion research collaborations.
- Identify strategies to recruit and retain diverse faculty, staff, and students through developing collaborations and partnerships across the Lindenwood University campus, region, and state.
- Implementation of projects utilizing critical principles of community building and community engagement to advance the integration of diversity, equity, and inclusion throughout Lindenwood University.

### **Employee Fellow for Leadership and Supervision**

- Become highly proficient in leadership and management, including best practices, to enable employees to be successful leaders.
- Identify strategic areas for additional leadership support university wide.
- Offer mentoring services to employees and supervisors on the subject area.

### **Employee Fellow for Service Excellence**

- Become highly proficient in Q2 service skills, including building relationships, active listening, and conflict resolution.
- Identify areas of opportunity and implementation strategies for the university.

### **Employee Fellow for Technology Proficiency**

- Identify areas for technological skill advancement university-wide.
- Research and propose changes to increase office efficiency through technology.
- Serve as a university-wide consultant for technology and process improvement.

*Non-faculty employees will be given priority consideration for Employee Fellow positions. Applications for Faculty Fellows will be open in the spring.*

### **Employee Fellows Cycle**

*This cycle is offered for general guidance and may be adjusted as the needs of the program dictate.*

- Applications open: June 15-July 15
- Fellows chosen: Mid-August
- Following Academic Year: Ongoing development and implementation of projects, with engagement of colleagues throughout

## Upcoming Events and Deadlines

July 1 - Town Hall, 12 p.m. Zoom, [Register](#)

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July 2 - Town Hall, 3 p.m. Zoom, [Register](#)

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All in-person events have been cancelled until further notice. [See the list of all virtual events.](#) If you would like to have a virtual event posted, please send any applicable posts via the online Marketing and Communications [project request form.](#)

## Submit Information to the Digest

To have your listing appear in the Digest, please fill out the [Project Request Form](#) (be sure to choose "Communications and Public Relations" for type of request) by noon on the day prior to send-out. The Digest is sent every Tuesday and Friday morning during the term and on Fridays during break. Information submitted past the deadline may not be included in that edition but will appear in the following one. Entries are only subject to run once but may run twice depending on volume of material submitted that week. Please note, all entries to the Digest are subject to editing prior to running. [Get more information.](#)

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